

## QUALITY POLICY

In MULTILOG INTERNACIONAL, S.A. DE C.V. we seek a sustainable growth by offering integral solutions of logistic services that satisfy the needs and requirements of our clients and that boost the growth of their business by establishing relationships that generate added value for both parties.

Commitment of Senior Management and Employees:

1. Compliance with Requirements and Requirements: We are committed to providing tailored services that consistently meet our customers' requirements and compliance with applicable legal and regulatory requirements, as well as our own internal requirements and standards.
2. Infrastructure and Competence: We maintain an adequate infrastructure and a professional team capable of supporting our operations effectively.
3. Risk-based approach: We promote a process-based approach to identify risks and opportunities for improvement to ensure the quality of our services and promote customer satisfaction.
4. Continuous Improvement: Senior management, together with all employees, is dedicated to the continuous improvement of our Quality Management System (QMS) based on ISO 9001:2015. We focus on maintaining the effectiveness and efficiency of our processes to ensure compliance with the objectives established with our customers.
5. Communication and Training: We foster an environment of open and transparent communication, as well as training on the responsibilities of each of our employees and stakeholders for the proper functioning of our QMS.

Sincerely yours.

A handwritten signature in black ink, appearing to be "A. Adell", written in a cursive style.

SENIOR MANAGEMENT